

# ***Dell Rapids School District #49-3***

## **Policies and Regulations Code: KLA – School/Community Relations**



### **KLA PUBLIC CONCERNS/COMPLAINTS ABOUT POLICIES**

The School Board recognizes that from time to time concerns regarding the development and implementation of School District policies and regulations will arise. The Board further believes that constructive criticism can assist in improving the quality of the program, and in meeting individual student needs more effectively. The Board also places trust in its employees, and desires to support their actions in a manner that frees them from unnecessary or unwarranted criticism and/or complaints. The following procedures for dealing with complaints about the content or implementation of District policies or regulations shall apply:

1. Public concerns or complaints about a policy or regulation that is before the Board for review, revision, deletion, or adoption may be expressed orally in accordance with District policy. Written comments from District residents or parents/guardians of enrolled students should be addressed to the Superintendent for submission to the Board. In order to be considered by the Board, written comments must contain the name and address of the person or persons submitting them. All comments, either oral or written, will be confined to the contents of the policy or regulation.
2. Public concerns about a policy or regulation that is not before the Board, or ideas for a new policy or regulation shall be submitted in writing to the Superintendent for submission to the Board. Within forty-five (45) calendar days of the original submission, the Superintendent shall provide the individual(s) submitting the concern or idea with the administrative decision. This decision may or may not result in either the creation of a new policy or the change to an existing policy or regulation.
3. Concerns about the implementation of a policy or regulation should be dealt with by first discussing the concern with the staff person involved – such as, the classroom teacher. If, for some reason, the concerned individual is not satisfied, he/she should discuss the matter with the following persons in the following order: the principal of the building or supervisor, then the Superintendent. If necessary, any appeal to the Superintendent shall be made in accordance with District policy.

LEGAL REF.: SDCL 13-46-1

Adopted: November 12, 2007

Reviewed: